

Role Profile

Overview	
Role	Community Outreach Officer (Oppsøkende sosialkonsulent)
Main Purpose	To develop effective long-term networks with local communities designed to build trust and confidence with potential victims who are consequently able to develop the confidence to escape their traffickers and begin rebuilding their lives.
Department	Norway Programmes
Location	Oslo
Reporting To	Project Manager, Oslo
Main Duties	
<ul style="list-style-type: none"> • Develop new and existing networks with a high potential for identifying potential victims of trafficking • Use local and cultural knowledge and language skills to identify and build relationship and trust with potential victims of trafficking, liaising with HfJ investigators where and whenever opportunities for rescues present • Carry out risk assessments and analyse client needs, signposting to other agencies who can assist • Empower survivors by providing a clear overview of their rights and entitlements in their own language, providing options and choices every step of the way • Inform victims of appropriate forms of support available and assist them to access pathways such as the 'reflection period' and police reporting • Ensure "supported" referrals to relevant legal and support agencies - including supported housing; victim/witness support; and immigration, civil compensation, public law and criminal law solicitors • Assist enquiries as directed by the Project Manager. This may involve researching, gathering and obtaining evidence and intelligence by various means including the discreet interviewing of victims and potential witnesses • Support where necessary attendance at appointments, empowering and advocating for the survivor's needs and wishes to be heard in all processes, as well as supporting the survivor to negotiate these processes and overcome barriers in processes • Build networks with other stakeholders engaged in the business of anti-human trafficking, or where potential victims of trafficking may access services • Use suitable initiative to collect relevant information that may be useful to a future investigation into trafficking-related crimes • Undertake flexible hours working as required to provide for the needs of victims 	

- Work at all times in accordance with HfJ policies and procedures and the wider strategy, culture and ethos of Hope for Justice
- Undertake any other reasonable duties from time to time as directed by the line manager

Key Result Areas

- Engage communities in anti-slavery awareness and prevention initiatives
- Engage community and partner stakeholders to create an environment hostile to traffickers
- Develop Memorandums of Understanding with community based service providers
- Deliver community level awareness raising events
- Collect intelligence information resulting in releasing victims from exploitation
- Provide support and advice to victims

Soft Skills

- Tact and discretion
- Ability to effectively communicate orally and in written form.
- Work independently and as a team member
- Problem-solver/resourceful
- Decisive
- Resilient
- Motivated
- Flexible
- Organised

Technical Skills

- Familiarity with trauma-informed approach
- Ability to deliver awareness raising training
- Computer literate
- Understanding of Norwegian law in relation to Modern Slavery
- Understanding of Norwegian Reflection period
- Understanding of Norwegian immigration and benefits system

Experience & Education

- Fluency in Norwegian and English.
- Ideally, experience of conducting interviews and taking statements or obtaining information from victims, witnesses or other vulnerable people
- Experience of working in partnership with multi-agencies
- Ideally, a working knowledge of other nationalities and cultures, including language skills
- Working permit for Norway
- Drivers licence for Norway